Step 1: Visit www.smarthubapp.com and from the SmartHub login screen, click on "*Sign up to access our Self Service site*".
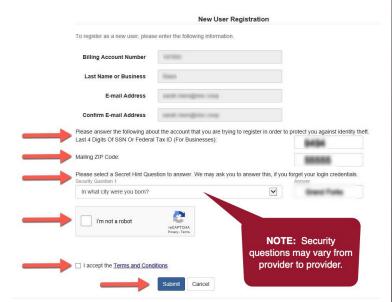

Step 2: Enter the following information:
- Your account number (found on your bill)
- Your last name or business name as it appears on your bill
- The email you want to use for your SmartHub account

Then click Submit

Step 3: Enter the requested account information in order to verify your identity. Answers must match account info exactly.

Then click Submit

NOTE: Security questions may vary from provider to provider.

Step 4: If successful, you'll get a notification like this.

Congratulations!

Your registration is complete. You will receive an e-mail with a temporary password. Use it to login and change your password.
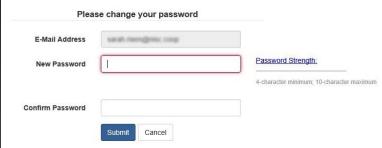
Step 5: Check your inbox for an email that will contain your temporary password you need to first login to your account.

Your temporary password is: ▒▒▒▒▒▒▒

Step 6: Back on the login page, enter email and temporary password and click login.

Step 7: The first time you login, you'll be asked to change your password.

Step 8: Congratulations! You are now logged into SmartHub.