



Strategic Plan



WORKFORCE



FINANCIAL



RELIABILITY



COMMUNICATIONS

Member Needs

We always ask:
What's best for our members?

•
We hire and retain the
best employees.

•
We deliver the best value
Electric and Internet services.

Mission

*Serving a Powerful Connection
to the San Luis Valley*

Values

We CARE

Conected • Accountable
Reliable • Excellent

Goals



WORKFORCE

- AI Member Services Assistant
- Member Service Policies
- Fiber Connectivity Mapping



FINANCIAL

- Ciello Strategic Plan
- Cyber Security Incident Response Protocols
- Asset Life Cycle Study



RELIABILITY

- Meter Data Management System
- Wildfire Mitigation
- Grid Automation
- AI Grid Inspection



COMMUNICATIONS

- Member Communication Technology
- Website Engagement Plan
- HomeServe: Member Program

2026 Roadmap