

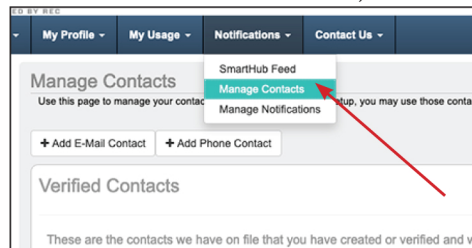
ENROLLING IN TEXT OR EMAIL NOTIFICATIONS IN SmartHub

1. If you're already a registered user, sign in using your e-mail address and password.



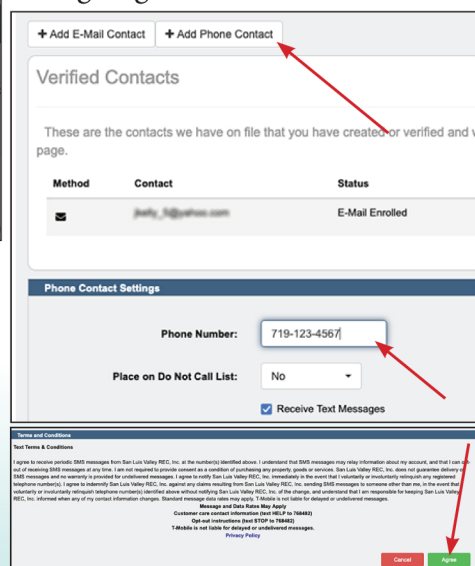
The login page features the SmartHub logo at the top. Below it, there's a section titled "Enter e-mail address & password to login". It includes input fields for "E-Mail Address" and "Password", followed by a "Login" button. At the bottom, there's a link for "New User? Sign up to access our Self Service site."

2. Once logged into your account, you'll need a cell phone & email listed under "Manage Contacts" (this can be found under "Notifications.")



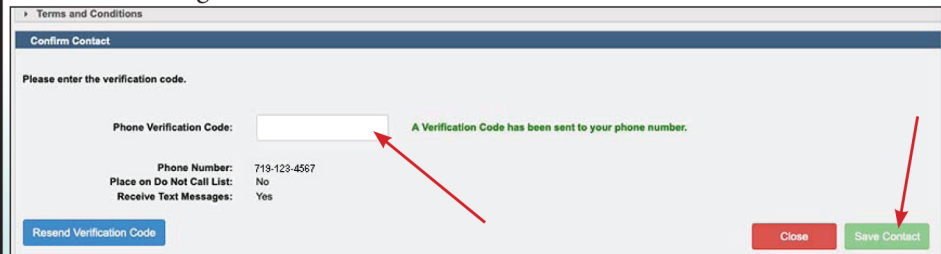
The "Manage Contacts" page has a navigation bar with tabs: "My Profile", "My Usage", "Notifications", and "Contact Us". The "Notifications" tab is active, showing a dropdown menu with options: "SmartHub Feed", "Manage Contacts", and "Manage Notifications". Below the navigation, there are buttons for "+ Add E-Mail Contact" and "+ Add Phone Contact". The main content area is titled "Verified Contacts" and contains a message: "These are the contacts we have on file that you have created or verified and w".

3. If you already have a phone/email listed, skip to Step 5. "Add phone/email contact," enter information in "contact settings," agree to terms & conditions.



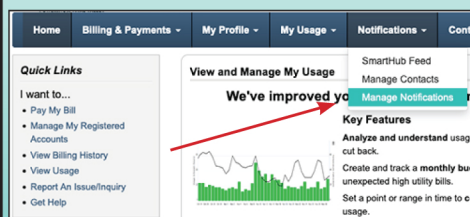
The "Verified Contacts" page shows a table with columns: "Method", "Contact", and "Status". One contact is listed with the email "judy_3@slvrec.com" and status "E-Mail Enrolled". Below this is the "Phone Contact Settings" section, which includes a "Phone Number" field (719-123-4567), a "Place on Do Not Call List" dropdown (set to "No"), and a checkbox for "Receive Text Messages" (checked). At the bottom, there are "Cancel" and "Agree" buttons. A red arrow points from the "Add Phone Contact" button in Step 2 to the "Add Phone Contact" button in this section.

4. After adding the number/email, you will receive a validation/verification code text/email message. Enter the code and save contact.



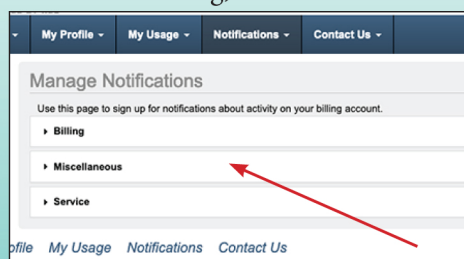
The "Confirm Contact" page has a navigation bar with tabs: "Home", "Billing & Payments", "My Profile", "My Usage", "Notifications", and "Contact Us". The "Notifications" tab is active. The main content area is titled "Confirm Contact" and contains a message: "Please enter the verification code." Below this, there's a "Phone Verification Code" input field. To the right of the input field, a green message says: "A Verification Code has been sent to your phone number." Below the input field, there's a "Resend Verification Code" button. At the bottom right, there are "Close" and "Save Contact" buttons. A red arrow points from the "Save Contact" button in Step 2 to the "Save Contact" button in this section.

5. Once your contact information has been verified, choose "Manage Notifications" under the Notifications tab.



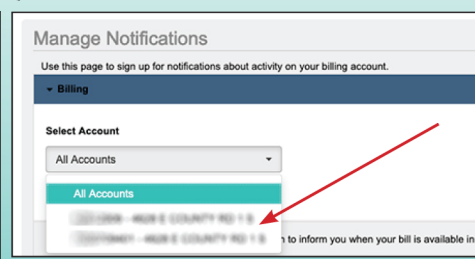
The "Manage Notifications" page has a navigation bar with tabs: "Home", "Billing & Payments", "My Profile", "My Usage", "Notifications", and "Contact Us". The "Notifications" tab is active. The main content area is titled "Manage Notifications" and contains a message: "Use this page to sign up for notifications about activity on your billing account." Below this, there are buttons for "Billing", "Miscellaneous", and "Service". A red arrow points from the "Manage Notifications" button in the dropdown menu in Step 2 to the "Manage Notifications" button in this section.

6. Choose "Billing," "Misc." or "Service."



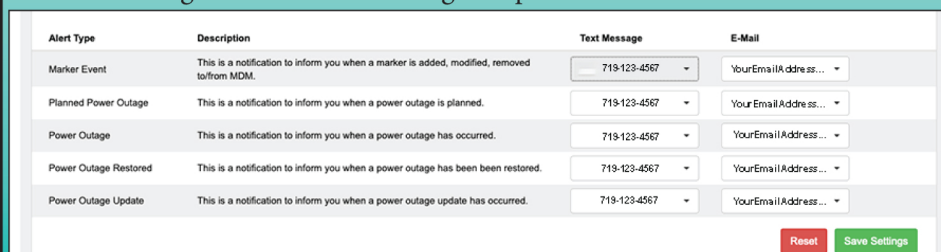
The "Manage Notifications" page has a navigation bar with tabs: "My Profile", "My Usage", "Notifications", and "Contact Us". The "Notifications" tab is active. The main content area is titled "Manage Notifications" and contains a message: "Use this page to sign up for notifications about activity on your billing account." Below this, there are buttons for "Billing", "Miscellaneous", and "Service". A red arrow points from the "Service" button in this section to the "Service" button in the dropdown menu in Step 2.

7. Choose which account.



The "Manage Notifications" page has a navigation bar with tabs: "My Profile", "My Usage", "Notifications", and "Contact Us". The "Notifications" tab is active. The main content area is titled "Manage Notifications" and contains a message: "Use this page to sign up for notifications about activity on your billing account." Below this, there are buttons for "Billing", "Miscellaneous", and "Service". A red arrow points from the "Service" button in this section to the "Service" button in the dropdown menu in Step 2.

8. Enroll in the notifications of your choice by selecting the phone/email under each alert. Save settings. You should now be signed up for the notifications.



The "Alert Type" selection page has a table with columns: "Alert Type", "Description", "Text Message", and "E-Mail". The table lists several alert types: "Marker Event", "Planned Power Outage", "Power Outage", "Power Outage Restored", and "Power Outage Update". Each row has a dropdown menu for selecting a phone number (719-123-4567) and an input field for an email address. At the bottom right, there are "Reset" and "Save Settings" buttons.

For app instructions or to register your account, go online to slvrec.com/smarthub