

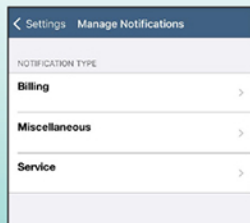
ENROLLING IN TEXT OR EMAIL NOTIFICATIONS IN THE SMARTHUB APP

1. If you're already a registered user, sign in using your e-mail address and password.
2. Once logged into your account, choose "More" on the bottom right of the screen.



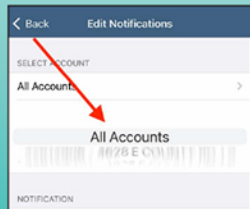
San Luis Valley REC, Inc. login screen. It features the REC ciello logo at the top. Below the logo are two input fields: "Email" and "Password". At the bottom, there are two buttons: "Providers" and "Sign In".

5. Choose "Billing," "Misc." or "Service."



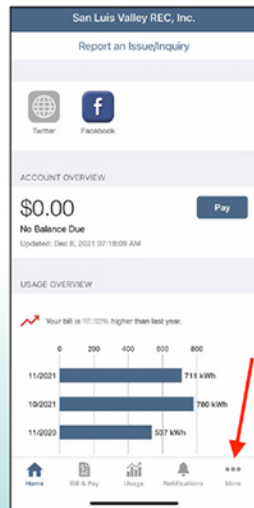
Manage Notifications screen. It has a header with "Settings" and "Manage Notifications". Below the header is a section titled "NOTIFICATION TYPE" with three options: "Billing", "Miscellaneous", and "Service". Each option has a right-pointing arrow.

6. Choose which account.



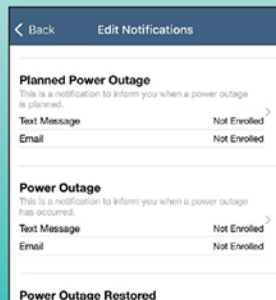
Edit Notifications screen. It has a header with "Back" and "Edit Notifications". Below the header is a section titled "SELECT ACCOUNT" with two options: "All Accounts" and "All Accounts". Each option has a right-pointing arrow. At the bottom, there is a "NOTIFICATION" section.

2. Once logged into your account, choose "More" on the bottom right of the screen.




San Luis Valley REC, Inc. account overview screen. It features the company name and logo at the top. Below the logo is a section titled "ACCOUNT OVERVIEW" with a balance of "\$0.00" and a "Pay" button. Below that is a section titled "USAGE OVERVIEW" with a bar chart showing usage for three months: 11/2021 (711 kWh), 10/2021 (780 kWh), and 11/2020 (537 kWh). At the bottom is a navigation bar with icons for Home, Bill & Pay, Usage, Notifications, and More.

7. Enroll in the notifications of your choice.



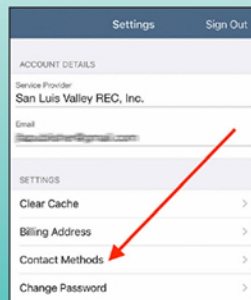
Edit Notifications screen. It has a header with "Back" and "Edit Notifications". Below the header is a section titled "Planned Power Outage" with a "Text Message" toggle (Not Enrolled) and an "Email" toggle (Not Enrolled). Below that is a section titled "Power Outage" with a "Text Message" toggle (Not Enrolled) and an "Email" toggle (Not Enrolled). At the bottom is a "Power Outage Restored" section.

3. Select "Settings."



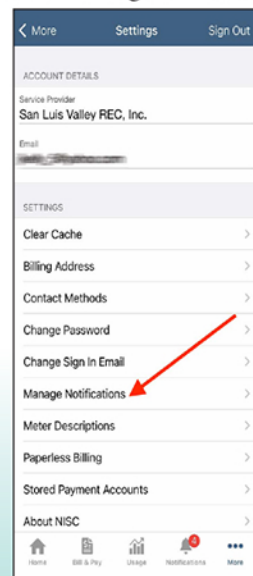
More screen. It has a header with "More" and "Edit". Below the header is a list of options: "Contact Us" and "Settings". A red arrow points to the "Settings" option.

8. When enrolling for text message notifications, be sure you have a cell phone number listed in your "Contact Methods" (this can be found under "Settings.")
- After adding the number, you will receive a validation code text message to "opt in." Following verification, you can enable text notifications.



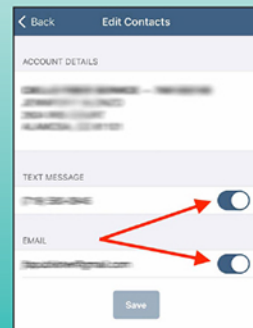
Settings screen. It has a header with "Settings" and "Sign Out". Below the header is a section titled "ACCOUNT DETAILS" with a "Service Provider" of "San Luis Valley REC, Inc." and an "Email" field. Below that is a section titled "SETTINGS" with options: "Clear Cache", "Billing Address", "Contact Methods", and "Change Password". A red arrow points to the "Contact Methods" option.

4. Select "Manage Notifications."



Manage Notifications screen. It has a header with "More", "Settings", and "Sign Out". Below the header is a section titled "ACCOUNT DETAILS" with a "Service Provider" of "San Luis Valley REC, Inc." and an "Email" field. Below that is a section titled "SETTINGS" with options: "Clear Cache", "Billing Address", "Contact Methods", "Change Password", "Change Sign In Email", "Manage Notifications", "Meter Descriptions", "Paperless Billing", "Stored Payment Accounts", and "About NISC". A red arrow points to the "Manage Notifications" option.

9. If the toggling is on, you're now enrolled in notifications.



Edit Contacts screen. It has a header with "Back" and "Edit Contacts". Below the header is a section titled "ACCOUNT DETAILS" with a "Service Provider" of "San Luis Valley REC, Inc." and an "Email" field. Below that is a section titled "TEXT MESSAGE" with a toggle switch. Below that is a section titled "EMAIL" with a toggle switch. A red arrow points to the "TEXT MESSAGE" toggle, and another red arrow points to the "EMAIL" toggle. At the bottom is a "Save" button.

For web instructions or to register your account, go online to slvrec.com/smarthub