

Press Release

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FOR IMMEDIATE RELEASE**

**INFORMATION CONTACT: Jim Clare, Heather Sanchez or John Villyard
(719)-852-3538
3625 U.S. Hwy 160 W
Monte Vista, CO 81101**

SLVREC Offers Online Bill Payment

Monte Vista—San Luis Valley Rural Electric Cooperative now offers members a new way to pay their electric utility bills—online bill payment.

Members can access the online bill payment system through the cooperative's web site. Just go to www.slvrec.com and click on the "Pay My Bill" link on the right hand side of the page. The first time members use the online bill payment system, they will need their account number to set up access.

The system was designed with simplicity in mind. It's very easy to use and includes an integrated help feature. Members may also use the system to view their current and past bills, review their power use in a variety of different graphic formats and edit bill delivery options. Members will still receive bills in the mail unless they specifically make the choice to go paperless in the bill payment system.

For those who prefer not paying bills online, SLVREC still offers all other bill pay options such as dropping off a check in person, at a local bank, in the mail, or in the drop box in front of the co-op's office west of Monte Vista. Auto bank pay and auto credit card pay options are also still available. In fact, all prior bill pay options are still available. The online bill payment system just adds one more way to make paying electric bills easier for members.

Later this fall, the cooperative will also unveil an automated phone-pay system. The phone-pay system will allow members to key in credit card or bank information over the phone. Both systems were designed with member security in mind and employ state-of-the-art information protection.

For more information on the online bill payment system, or for help in using the system, contact customer service from 7 am to 5 pm Monday through Thursday. Members may also contact the cooperative via email at power@slvrec.com.

SLVREC has provided electricity to the San Luis Valley since 1937. The company is member-owned and serves over 12,000 meters in the Valley. For more information, call 719-852-3538 or 800-332-7634.

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