

Call in billing name changes now!

Are you leasing a new circle this year? Have you upgraded your irrigation pumps? To ensure your bills are correct, you must inform SLVREC of account changes on irrigation accounts by March 10.

Calling after March 10 requires costly and time-consuming adjustments for customer service representatives. SLVREC's policies only allow irrigators one billing adjustment if the adjustment is requested before the second billing and if no money has been applied to the bill.

You may still make name changes to accounts after a bill has been paid; however, SLVREC will not make billing adjustments between irrigators. Irrigators are responsible for working out payment arrangements with the party who should have been billed.

Additionally, irrigators are responsible for notifying the cooperative if they add pumps, increase or decrease pump horsepower, or retire any pumps. Your call by March 10 is important because horsepower minimums are billed in April.

SLVREC's policies only allow irrigators one billing adjustment if the adjustment is requested before the second billing and if no money has been applied to the bill.

When you call to make account changes, please have the meter number of the account you wish to change. You can find this number on your bill or on the meter itself. You must also have information regarding the responsible billing party for that meter. SLVREC customer service representatives will need the name, address and phone number of the individual or farm to be billed for the account.

Use the form on the back of this page to assist in gathering the information you will need when you call customer service. ✂

The location of the meter number varies depending upon the model of meter that you have. Here are some examples.



